

## Why can't I access Web-Based Email?

You may not be able to access the application because your security settings are set to High. To access the application, you can either change the security level to Medium or add the application's URL to your Trusted Sites list.

### To Add Web-Based Email to Your Trusted Sites

. In Internet Explorer, from the Tools menu, click Internet Options.

. Click Security.

. Click Trusted Sites.

. In the Security level for this zone box, check your security level. You may need to do one of the following:

If it is set to High, use the slider to change it to a **Medium** or lower security level.

If it is set to Custom, click **Default Level**, and then use the slider to change it to a **Medium** or lower security level.

Click the Sites button.

Clear the **Require server verification** check box.

. In the Add this Web site to the zone field, type <http://email.secureserver.net> and <http://email.email.secureserver.net>.

. Click OK.

. On the Internet Options window, click OK.

PLEASE MAKE SURE YOUR ACTIVE SCRIPTING SETTING IS ENABLED



